



Community Outreach Specialist Codman Sq Community Healing Response Team

Reports to: Director of Coalition and Community Building

Supervises: N/A

Status: Part time (up to 16 hours per week); Non-Exempt

Organization Overview:

Family Nurturing Center of MA provides family strengthening, parenting education, and early childhood development programming in historically marginalized neighborhoods throughout the City of Boston, and training for family service providers across the Commonwealth. FNC's 60-person team represents the communities we serve; 30% of us are graduates of an FNC program. Our approach is rooted in racial and social justice and we approach families with respect and nurturing joy.

Position Overview:

The Boston Public Health Commission funds Family Nurturing Center to lead the Codman Sq Community Healing Response Network in the Dorchester community to offer a continuum of individual, community response and recovery services that attend to the immediate (0-72 hours), short-term (up to 1 month) and long-term (1 month +) needs of residents impacted by trauma as a result of community violence. The Codman Sq CHRN Team offers: (1) individualized services as soon as feasible to family and friends of affected individual (when applicable) (2) outreach, community engagement, information and, as needed, referral services for the community as a whole

Under the direction of Family Nurturing Center's Director of Coalition and Community Building, the Community Outreach Specialist provides engagement and outreach efforts to families and communities impacted by violence throughout all time points of response and recovery. The Community Outreach Specialist is part of a team that offers individual and community trauma response services immediately following an incident of violence including; a standard set of support services to impacted family and friends; and community outreach efforts that engage the broader community. The Community Outreach Specialist will collaborate closely and work as a team with all CHRN staff.

Principal Duties and Responsibilities:

- Get to know the residents (including adults, infants, children, youth, and elders) that reside in the CHRN's designated area.
- Works as part of a team to engage the community after an eligible event of violence or trauma that impacts residents and/or the broader neighborhood.

- Participate in outreach strategies including but not limited to; going door to door in impacted neighborhoods, being present to hand out information and setting up a table in high traffic areas of the community.
- Disseminate basic information about the signs and impact of trauma, and make residents aware of the availability of support services that address trauma within the community.
- Have knowledge and access to formal and informal resources in the community on a variety of services such as youth employment, social services, etc.
- Work in close partnership with other CHRN staff to offer a standard set of crises support services to immediate family and friends of the affected individuals including providing: psychological first-aid, standard strengths and needs assessments, and resource navigation to health and social support services.
- Support the implementation of community meetings, and community healing or psycho-educational sessions for impacted residents.
- Engage with other community agencies and resident groups to ensure that they are familiar with CHRN's core menu of services and how to access those services.
- Ensure active, accurate and consistent communication with other CHRN staff and partners
- Provide regular documentation of activities
- Participate in training and supervision
- Participate in FNC Staff Meetings and other internal meetings as required.

Other duties as assigned.

Qualifications and Experience:

- Strong ability to connect with culturally diverse populations
- Current or former resident of the community served highly preferred
- Experience working in communities impacted by violence or trauma
- Ability and willingness to work on a flexible schedule in order to meet the needs of individuals, families and communities.
- Cultural and linguistic capacity to build relationships with community(ies) served highly preferred
- At least 1 year of experience with community outreach, community organizing or community health work recommended
- Proof of full vaccination against Covid-19 is a prerequisite for employment with Family Nurturing Center of MA.

FNC recognizes the impacts of institutional racism and other structural inequalities. We believe “marginalized” communities are at the center of our organization and work. As such, People of Color, people with lived experience of immigration, LGBTQ+ individuals, and people with disabilities are strongly encouraged to apply.

To Apply:

Please submit a cover letter and resume to Tara Register Curry
registercurry@familynurturing.org.